

# THIS LIFE

ANNUAL REPORT 2021  
EVOLUTION



**2020-21**

**The year is being marked by many memorable milestone events**

Supreme Court Justice Ruth Bader Ginsburg unrelenting trailblazer for gender equality died 18 September, at the age of 87.

Pope endorses civil union laws for same-sex couples.

Joe Biden became the 46<sup>th</sup> president of the United States on 7 November.

YouTube suspends Donald Trump.

The democratically elected government of Myanmar was overthrown in a military coup.

Perseverance Lands on Mars.

Turkey withdraws from Istanbul convention to combat violence against women.

Kids are taking governments to court over climate change. And they are starting to win

Apple announces that it will begin to continuously scan its smartphones and tablets for child sexual abuse material (CSAM).





# Evolution

For 14 years, This Life has been building foundations. During the COVID-19 pandemic, these foundations have paid off. With our mission - to listen, to engage with, and to advocate side by side with communities - we have continued to increase and expand our ability to operate and respond effectively to the ranging needs of children, families and communities.

Never before have we had such close relationships with government institutions at both national and sub-national levels. we have never had it as good now that they are gone. and move forward with our strategic objectives. The impact of this has helped amplify our collaborative approach to development and improve our ability to remain accountable.

In order to build truly sustainable solutions, we continue to learn, and we continue to evolve.







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4,831

Direct beneficiaries  
adults

73,602

Indirect beneficiaries  
adults



8,522

Direct beneficiaries  
children

43,806

Indirect beneficiaries  
children



## Vision

Children, families and communities are supported to access and create opportunities in this life.

## Mission

To listen to, engage with and advocate side by side with children, families and communities as they define and act on their own solutions to complex social challenges.

## Values

- **We Listen.** Listening is a foundational value, whether listening to the people we support in communities, or to each other, or to our supporters and partners.
- **We Collaborate.** Our talents and abilities, are multiplied when we work together, understanding each other's expertise, respecting each other's contribution and challenging each other to achieve more.
- **We Have Integrity.** We hold ourselves to the highest ethical standards and are open and accountable to each other, to authorities, to donors and to beneficiaries about what, when, why and how we do things.
- **We Balance.** We are mindful of our personal lives and health, so we pledge to always find time to look after ourselves and look out for each other.



## The Impact of Covid on our Strategic Objectives

This Life has established clear forward looking strategic objectives that span 5 key areas:

### 1. Increase Research Capacity:

Develop existing skills and knowledge in conducting research to produce high quality work to engage and convene policymakers at least three times by 2023 and to contribute to informing the design of national policy in Cambodia at least once by 2024.

Covid has provided marginal restrictions on this strategic objective. This Life appointed a new Section Lead in October 2020, integrating both Research, Policy, MEAL and Capacity and Partnership Development. With an expanding research prospectus, This Life has been able to engage and convene policymakers and contribute to national policy design ahead of time.

## 2. Increase Communications Capacity:

Build on existing expertise in communications and campaigning to deliver at least eight mass awareness campaigns by 2022, and develop a core base of individual givers providing regular financial support by 2025.

has provided marginal restrictions on this strategic objective. Whilst internal communication capabilities have temporarily depleted, new opportunities now exist to redesign the organisation's communication to better meet future needs. Over the last 12 months, This Life has successfully launched 6 campaigns. Furthermore, the total and combined reach of all campaign activities has been circa approximately seven million. This Life has also featured 18 times in the media, which collectively, has improved our visibility, amongst both the public and wider stakeholders.

### 3. Develop Diversion Programming:

Conduct research to inform the development of a framework for diversionary measures in Cambodia by 2022 and implement a pilot program in Siem Reap to begin by 2023.

With the production and publication of *No Place for a Child: Alternatives to imprisoning children in Cambodia* in February 2021, This Life was able to convene and negotiate the basis for

an MOU with the Cambodian Ministry of Social Affairs Veterans and Youth Rehabilitation. This partnership based agreement paved the way for This Life to launch its new groundbreaking Community Based Youth Diversion Project. This project was launched in April 2021, which covers Siem Reap province, alongside a new Early Years Child Care Development Project that will be delivered within the Siem Reap Prison setting.

#### 4. Double down in Cambodia:

Conduct scalability and replicability studies and gather data and recommendations to inform the expansion of This Life In Families, This Life Without Bars, This Life With Choices and This Life Reuniting Families by 2023, and expand at least two of This Life's programs into new locations as well as in Cambodia by 2025 (priority programs include those listed here, This Life In Schools and This Life Without Violence).

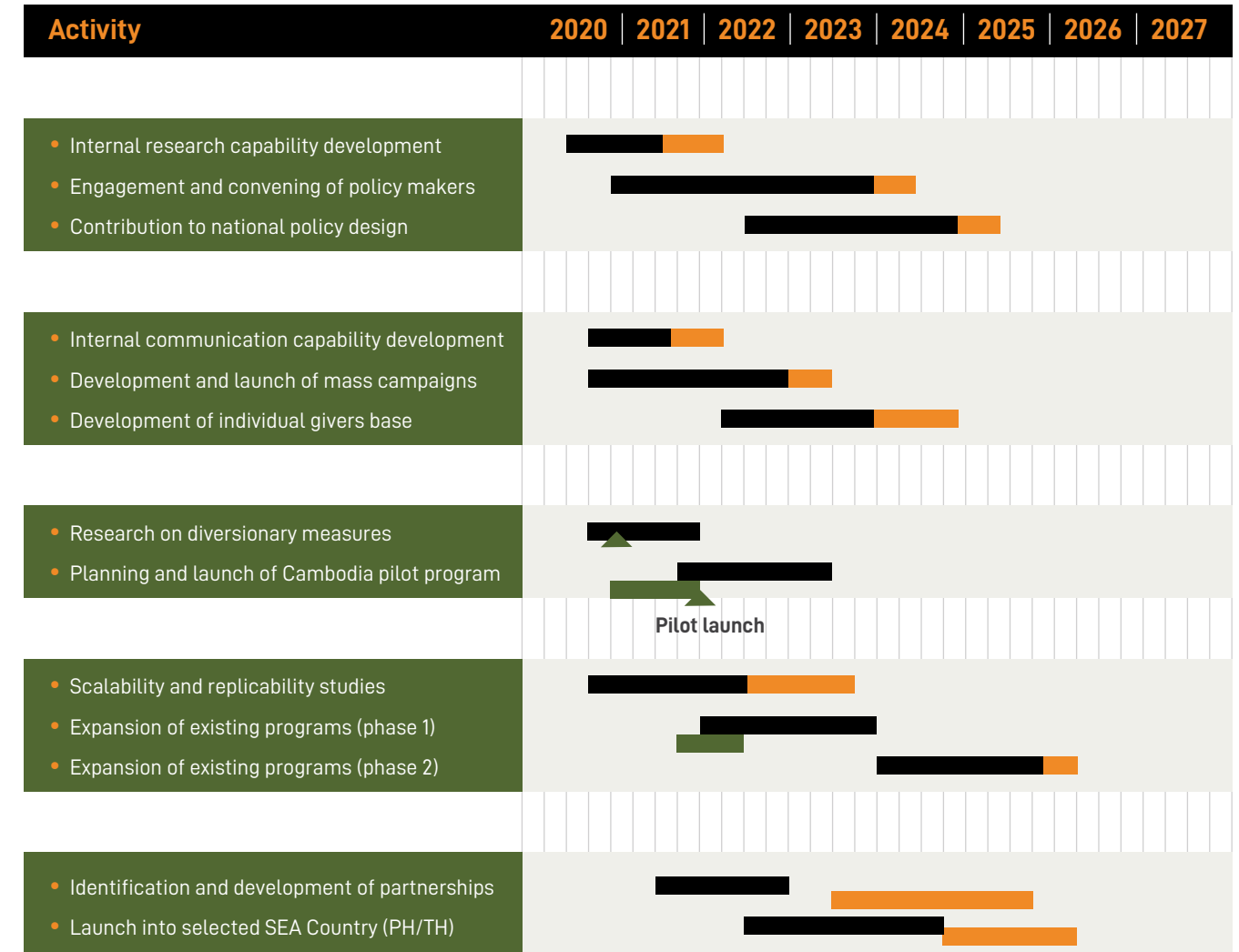
has provided negligible restrictions on this strategic objective. This Life has conducted and drafted a replicability study in line with the This Life Beyond Bars program. However given the momentum and traction that has been generated around Juvenile Justice reform, focussed capacity is now being directed towards the development of expertise in Youth Diversion. At the same time, additional studies will focus on This Life With Choices, which will place the organisation ahead of schedule, and allowing us to begin seeking funding for program expansion. Beyond this, thanks to the generous support of Save The Children and USAID, we have already been able to expand This Life Reuniting Families to two additional provinces, Kampong Thom and Banteay Meanchey, and launch a new program, This Life New Horizon, support RCI care leavers.

### 5. Expand Internationally:

Conduct research to inform the design of at least one new program focused on supporting children in conflict with the law, identify and secure at least one partner with whom to implement, and begin implementation in at least one new country in the South East Asian region before 2025.

Inevitably, the Covid pandemic has created complications for the delivery of this strategic objective. However, research has been commissioned instead to enable collaboration on female juvenile justice issues, across the Asian region.

## Strategic Goals – 20/20 Vision – Strategic Plan – COVID-19 Impact





## 2021 Highlights Reel

### No Place For A Child - Alternatives to custodial sentences for children in Cambodia

This Life released its groundbreaking research into diversion opportunities for children in conflict with the law. The report was presented to the Ministry of Social Affairs, Veterans and Youth and was warmly received.

#### Sok's Story



A short film of Sok's Story was made for the National Launch of the UN Global Study on Children Deprived of Liberty in Cambodia that was held on 22 April 2021. In this short film, Sok (not his real name) describes his experience of being arrested and sent to prison, when he was 16 for drug-related offences. He spent two years in prison and was 18 when this short film was made in March 2021. While he was in prison, the Sok participated in This Life Beyond Bars program.

### International Awards for Not Her Fault



This Life received several industry awards for our “Not Her Fault” campaign, which sought to end victim-blaming in Cambodia. Awards included Not For Profit Technology Award, Global Media and Marketing Award, Asia-Pacific Stevie Awards, Social Media and Marketing Award, and Festival of Media Asia Pacific Awards.

#### International Award for Global Good

This award acknowledges and recognises our staff, volunteers, board members and committee members, who not only generously give their time and talent to make a difference for the communities we support, but also for the generosity in supporting us financially. The donations vary considerably, but every little bit helps and we are proud that they feel motivated and want to associate their support with us. The award is for these people.

#### 7+ Reasons Why Cash Transfers



In May, we explained why cash transfers are the best way to provide emergency assistance to families impacted by COVID-19. Cash transfers directly help empower women, via

decision-making power. Alongside improvements in other empowerment indicators, cash transfers help reduce physical violence, given the evidence that associates family income with these behaviours.

#### Media coverage



National February 19, 2021

### NGO calls on government to provide juvenile prison facilities

Rhea Mae Soco / Khmer Times /

- COVID-19 outbreaks highlighted a priority urgency of prison reforms in Cambodia – Cambodianess
- How did a small NGO beat a global brand like Jean Paul Gaultier? – Festival of Media
- NGO calls on government to provide juvenile prison facilities – Khmer Times

#### This Life Volunteers

- Phun Yann, a Cambodian teacher, volunteered and supplied translation services for various research initiatives and program manuals for other areas, and This Life is grateful. He also assisted with the translation of a number of HR policies.
- Suresh Rao, who volunteered through the Australian Volunteers Program, made a significant contribution by analyzing the organisation's overall technology infrastructure, recommending design improvements to the organisation's ICT architecture, and collaborating with the ICT business partner to integrate requirements into an ICT strategic framework.

#### Physical Environment



In November 2020 Siem Reap broke ground on a major development project, where all 38 roads in the city. Whilst disruptive, this demonstrable improvement in the physical environment will have a beneficial and lasting impact on the wider communities health and wellbeing. We now anticipate a greener city and a rising interest in cycling

#### Stakeholder engagement during COVID-19 pandemic

In education, we have transformed the threat of the COVID-19 pandemic into opportunities by engaging stakeholders such as key District Office of Education, School Principals, and School Support Committee representatives to take the lead remotely in delivering capacity building during travel restrictions. To have those key people able to deliver the training, the This Life In Schools team planned and conducted training sessions with them.

#### Continuing to improve the teaching and learning during the pandemic

During this school year, we have actively worked with schools and communities to support distance learning. 3,288 students received development worksheets, 107 groups of learning clubs with 1,171 students, and 1,647 attending online learning through Google Classroom, Google Meet, Telegram, and Messenger groups. We provided online training to 120 teachers from 39 schools including 20 primary schools and shared practical knowledge on how best to utilise different functions of Google Classroom, Google Meet, and Google Forms to engage students during online lessons, homework, monthly tests, and examinations.

#### Even during COVID-19 Schools raised over \$46K

We are so proud of all the School Support Committee (SSC) members from 16 schools who raised \$140,062 in total from their communities to support the school priorities especially during the difficult circumstances of the pandemic.

#### Provision for school priorities

We have worked closely with school principles and authorities to ensure the school environment is as safe and free from COVID-19 as possible, through the provision of hygiene facilities and other consumable materials. It is crucial for us to help ensure schools are adequately supported with teaching

## 2021 Highlights Reel

and learning materials as well as school infrastructure improvements. Through close collaboration, we have worked with schools to prioritise the needs and respond accordingly.

### 90 families experiencing domestic violence received support

Whilst difficult to deliver our full range of services, we have managed to support 90 families who were experiencing domestic violence. The support included food packages, counselling, emergency support, cash transfers and learning materials for their children.

### Capacity building during the pandemic



During COVID-19 disruptions, we have trained 300 CCWC members, 66 teachers and 242 Student Council members from 22 communes across Puok and Angkor Chum districts. This provided them with skills and knowledge to help prevent and respond to episodes of domestic violence in their communities. The training was and conducted through online platforms such as Zoom, Messenger, Telegram as well as sometimes face to face when the situation was available.

### MoU with Ministry of Education, Youth and Sport

In March, This Life signed an MOU with MoEYS to continue their support of our established education programs. We expect that during this three-year commitment, This Life In

Schools can demonstrate how its program of best practice can be expanded to other provinces.

### Welcomed key staff

In October 2020, This Life welcomed Philip J Gover as the Section Lead of Impact Learning & Effectiveness. Philip has a passion for Sustainable Development and Social Economics. Philip will help develop an integrated portfolio of activities across Research, Policy, Monitoring, Evaluation, Accountability & Learning and Capacity Building and Partnerships. In January 2021, we welcomed Phorn Dy as Program Coordinator of Monitoring, Evaluation, Accountability & Learning. Phorn has many years of experience in monitoring, evaluation and research.

### Conducted internal skill audit

During the early part of the year, a skills audit was designed and deployed across the wider workforce, illustrating the depth of skills, experience and expertise that exists within the wider workforce. The Monitoring, Evaluation, Accountability & Learning team will now coordinate the staff training fund and deliver appropriate capacity building activities in the next financial year.

### Managing performance through data virtualisation

The use of data is central to our ability to manage performance and within the year our expertise in PowerBI has grown exponentially. As a result of this, distinct performance management related data, associated with all programs is now captured and illustrated using powerful data visualisation tools.

### This Life's practices and research gone globally

This Life's work with children and mothers in conflict with the law and its associated research has combined to provide a practical springboard from which we have demonstrated subject-specific leadership and gained international exposure at a number of international conferences, namely:

- Founding member of the Cambodia Child Justice Network
- ISPCAN International Congress Conference, Milan June 2021

- UNODC Effective Implementation Conference of Alternative Measures and Sanctions with the MENA
- UN Global Study on Children Deprived of Liberty in Cambodia
- Training Workshop at the World Congress on Justice With Children

### This Life's research continued to inform future programs



Collectively, and alongside existing programs, our penal reform-related research has helped build credible cases and drive investment into the development of new community based facilities and services. This includes the forthcoming development of Cambodia's first Community Youth Diversion Service and new safe spaces for infants in prison settings in the development of an Early Years Childcare Nursery.

### Partnership with US-based university

Impact Learning & Effectiveness facilitated a new international partnership agreement with a student contingency from Wharton Business School (USA), which will see 6 undergraduate students support our work on both Youth Diversion and the development of our local service delivery centre. The student consultants will visit This Life in May 2022. Combined, these innovations provide groundbreaking milestones for This Life in its desire to translate research into ideas and change.

### Support addressing COVID impacts on Residential Care Institutions

As part of a regional collaborative effort, Impact Learning & Effectiveness', Research & Policy team also addressed the impact of COVID-19 on Residential Care Institutions, as part of a South East Asian review. This helped a number of stakeholders appreciate the pressures that exist within distinct sector of interest. Beyond this, a scalability study has been completed, to assess the implications of expanding one of our core services.

### Linking and Learning with Voice

The 3-year Oxfam Linking & Learning project was finalised in year, with a range of successful advocacy and development campaigns being completed collaboratively by a network of community and minority rightsholder groups. Using a range of workshops and new video content, this knowledge exchange focussed project has helped This Life position itself for an exciting future. A core piece of research entitled Report on Current Situation of Five Rightsholder Groups in Cambodia has also been published.

### New Research Activities

Following discussions with an existing donor, singular Learning & Effectiveness negotiated further research opportunities into key areas of welfare reform that impact upon children and families. New areas of research include collaborative studies into Adoption & Foster Care, Schools & Disability, Addiction & Youth Diversion and Family Incomes & Debt.

### Laying the groundwork for diversion

During the year, This Life has collaborated with the Provincial Committee for Counter-Trafficking (NCCT) and the Provincial Police Commissariat to provide training on Juvenile Justice, Child Protection and Diversion to 292 police officers from all districts and communes in Siem Reap Province.

### MoU with the Directorate General of Prison

In June 2021, This Life signed an MOU with the Directorate General of Prison (DGP). The MOU covers 3 years of partnership from 2021 to 2023 for the work with Siem Reap and Banteay Meanchey prisons.

### The movement of Residential Care Institutions transformed and closed

In February 2021, This Life hosted a Residential Care Institutions consultative workshop to initiate a conversation around Residential Care Institutions transformation and closure. 30 plus Residential Care Institutions representatives attended, and out of those, we continue to work with 17 Residential Care Institutions on the provision of staff capacity development, via bi-monthly meetings and case conferencing.



## Campaign To End Domestic Violence

Alongside the work carried out through our This Life Without Violence program, This Life creates an annual social media campaign to coincide with the 16 Days of Activism against Gender-Based Violence. Each year the campaign focuses on a different angle of the issue that collates to form an increasing range of resources that help to combat gender-based violence.

The primary reason for our utilisation of social media through our campaigns is that it enables us to reach far more Cambodians than traditional media would while keeping our costs low. Additionally, a predetermined target audience allows us to create specifically tailored content that delivers its message with razor-sharp relevance. Our increasing proficiency over the years means that currently, for every dollar we spend, we reach 1,000 to 1,250 people.

The key objective of the 2020 Not Her Fault campaign was to address the culture of victim-blaming in Cambodia.

In 2020 well-known Cambodian singer Kanhchna Chet spoke on Facebook about being harassed by a man on a motorbike; the story resonated with an array of Cambodian women who shared comments that expressed their outrage towards the man's actions. When Kanhchna confronted suggestions that her choice of clothing was the reason for the attack, she received a strong current of support. This Life approached Kanhchna and asked if we could use her story to base our short film. She agreed, and her story became central to our 2020 campaign.

Not Her Fault asked viewers to support rather than blame women for their experiences with violence and abuse. Collaborations with two Facebook pages allowed us to invite Cambodian women to share their own stories anonymously. As they described their incidents of violence,

harassment, or abuse, we asked them to detail the clothing they were wearing at the time.

We collated these real-life stories to create an interactive, online exhibit staged during different times of the day in a Cambodian house. Visitors can interact with the clothing by reading or listening to each woman's associated story. These stories are available in both Khmer and English. They are the first exhibit of their kind in Cambodia, highlighting the real-life stories of women in the community to draw attention to an important issue.

Alongside the interactive exhibit, This Life created a short video entitled 'Not Her Fault' in which a young girl learns the Khmer proverb 'Without the hook, the fruit does not fall.' Her mother explains to her that the proverb means nothing happens without reason. As the girl grows up experiencing harassment and violence, she remembers the saying and believes these acts of violence are her fault because of the clothes she chose to wear. Eventually, the girl realizes that these things are not her fault and the proverb is wrong. She ends the video by asking if you understand.

Throughout the campaign, we received thousands of messages from people who saw the campaign and shared in its sentiment to call an end to victim-blaming.

The campaign has won five awards, including Best Social Media Campaign of the Year from the Not For Profit Technology Awards and the Gold Award for Innovation in Non-Profit/NGO Websites at the Asia-Pacific Stevie Awards. The campaign is also nominated for a further six awards. We managed to undercut our budget of \$6,000 with a total spend of \$5,800. We more than doubled our target of attempting to reach 2 million Cambodians, with the campaign reaching over 4 million of our citizens.



Watch the Campaign: Not Her Fault



View the Virtual Exhibition



Our Budget  
**\$6,000**

We Worked in  
**\$5,800**



Number of views  
**1.6 million**

Number Reached  
**4 million**

# SIGNIFICANT EVENTS



## Presenting No Place for A Child to MoSAVY

In February 2021, This Life met with Senior Members of Cambodia Ministry of Social Affairs Veterans and Youth Rehabilitation (MOSAVY), to discuss and outline the long term mutual opportunities that our research had produced and proposed.

The Ministry was presented with hard copies of No Place for a Child: Alternatives to imprisoning children in Cambodia. and clarified the rising incidence of young people spending disproportionately long sentences, in overcrowded prisons, for largely nonviolent infractions.

The Ministry learned that This Life had undertaken primary research to understand the problems and perception test the prospect of diversion – which refers to community-based programs of action, as an alternative to imprisonment. The research revealed virtually no resistance to this at all.

An abundance of public health evidence exists which illustrates the heightened impact and preventable risks of being incarcerated. The evidence is linked to a range of toxic elements that exist within prison settings, which both exist and are supplementary to the loss of liberty and pursuit of rehabilitation.

The research highlighted that young people from poor families and multiple deprived communities, as well as those with an incomplete education, were extremely vulnerable to conviction. This Life highlighted its belief and commended the value of Youth Diversion as a mutually beneficial way in building new models of community safety.

In view of the research, the Ministry of Justice has since invited This Life to design an MOU and develop Cambodia's first Youth Diversion initiative.



## Winning Global Good Award

In September 2021, This Life won the Global Good Awards in the Community Investment Award category for 2021. This Life entered the award as we wanted to acknowledge and recognise our staff, volunteers, board members and committee members, who not only generously give their time and talent to make a difference for the communities we support, but also their generosity in supporting us financially. The donations vary considerably but every little bit helps and we are proud that they feel motivated and want to stretch their support further. The award is for these people.

# AWARDS & RECOGNITION

## 2021

### Awards for Not Her Fault campaign

- Not for Profit Technology Awards – Best Social Media Campaign of the Year
- Asia-Pacific Stevie Awards – Gold Award for Innovation in Non-Profit/NGO Websites
- Festival of Media Global Awards – Best Integrated Campaign: Silver Award
- Global Good Awards – Best Campaign of the Year
- Media and Marketing Global Awards – Best Campaign Driven by a Low Budget
- Social Media Marketing Awards – Best Integrated Campaign

### Shortlisted

- Festival of Media Asia Pacific Awards – Best Integrated Campaign
- Festival of Media Global Awards – Impact Award
- Social Media Marketing Awards – Best Social Good Campaign
- Social Media Marketing Awards – Best Use of Facebook
- Social Media Marketing Awards – Most Innovative Use of Social Media

## 2020

### Awards for Honourable Warrior campaign

- Festival of Media, Media and Marketing Global Awards – Winner, Best Campaign Driven by a Low Budget
- Festival of Media Asia Pacific Awards – Bronze Award for Best use of media: Digital media
- Social Media Marketing Awards – Winner, Best Social Good Campaign
- Australian Not-for-profit Technology Awards – Winner, Best Social Media Campaign
- Shortlisted: Shorty Social Good Awards – Best Campaign by Cause: Developing Nations
- Shortlisted: Festival of Media Global Awards – Best Use of Digital Media: Social Media
- Shortlisted: Festival of Media, Media and Marketing Global Awards – Best Campaign By Cause



## No Place for a Child: Alternatives to imprisoning children in Cambodia

The 2016 Juvenile Justice Law and 2018 Juvenile Justice Law Strategic and Operational Plan were designed to keep children out of prison, but they are not yet fully operational. The This Life Without Bars program is designed to operationalise the Juvenile Justice Laws and Operational Plan. Through this program, we want to ensure that children in conflict with the law can access alternative measures to custodial sentences, also known as diversionary measures, where appropriate.

In 2020, This Life conducted extensive research to identify what more can be done to accelerate juvenile justice reform in the country, including the potential role of Non-Government Organisations in supporting the reform process. The study was designed to identify the main progress and gaps in implementing the law. The research could also assess how best to support building a child-friendly justice system in Cambodia. In February 2021, we launched our groundbreaking research - No Place For A Child - Alternatives to custodial sentences for children in Cambodia.

Our research findings confirmed solid support amongst all stakeholders for diversionary measures and alternatives to prison for children in conflict with the law. Still, significant practical and budgetary obstacles continue to prevent a smooth transition towards diversion and alternative sentencing. Some have attributed the slow pace of reform to community resistance towards community-based alternatives and misperceptions about juvenile justice reform. But our research in two communes in Siem Reap province suggests that this is not the case at a local level.

Community members were overwhelmingly in favor of non-custodial measures for children, and only 13% of community respondents thought that children who commit non-violent crimes should be sent to prison. The majority thought that education or vocational training orders would

be the best alternative to prison for children in conflict with the law.

It appears that the primary impediments towards implementing the law are not linked to community resistance, rather the lack of effective coordination and commitment amongst stakeholders and a lack of clear directives and budgetary allocation from authorities.

Notably, the experiences and views of children in conflict with the law also indicate that reform may be easier to achieve at the local level than previously anticipated, particularly because local Non-Governmental Organisations can play a supporting role. Of all the children surveyed, 89%, including all the girls, had never been to prison before. The vast majority appeared to have enough stability and security in their family lives to support diversion and community-based alternatives to jail.

The Juvenile Justice Law Strategic and Operational Plan is supported by the Ministry of Social Affairs Veterans and Youth Rehabilitation. Both provide a significant element of this project with the planned establishment of diversion managers, youth rehabilitation staff, and social agents. Both organisations are set to sign a Memorandum of Understanding with This Life to define their responsibilities and provide authority and scope to this agreement.

This Life believes that the most effective way to keep children out of conflict with the law is to divert them from the criminal justice system through crime prevention initiatives and diversionary measures. Diversion successfully reduces reoffending. It can contribute positively towards a child's development by allowing them to take responsibility for their crime without sending them to prison. Diversion is also more cost-effective than imprisonment and reduces the pressure on overburdened courts and prison systems.

## No Place For A Child

Alternatives to imprisoning children in Cambodia



## A child's experience of being imprisoned in Cambodia

### Sok's Story

Rural Cambodians already face some of the most challenging social and economic challenges globally, even more so for juvenile prisoners. In the past, most juveniles who entered prison would have been given no substantial education, receive no rehabilitation training, and be exposed to greater levels of criminality and drugs. This array of factors meant the recidivism rates were at 60% within six months of leaving prison. This Life has changed this!

Working with the prison director, prison staff, and community members affected by the justice system, This Life developed a program called This Life Beyond Bars. The program aims to develop the skills, knowledge, and family connection of young children and juveniles in prison; and aid in successful reintegration for these children back into their communities.

Sok was born into a low-income family; his father was a fisherman, and his mother a houseworker. Despite their financial difficulties, Sok's family was caring and always showed him love. But, when Sok's father left, a combination of his family's separation and the influence of his friends led Sok to commit crimes; and wanting to try new things, he began to use drugs. The first time Sok tried drugs was when he felt sad and alone, but as his drug use continued, he fell deeper into a trap. Sok spent six months in jail awaiting trial before being sentenced to a total of two years.

On his first day in prison, Sok was assaulted by around five of his twenty cellmates, which is a typical experience for those entering the prison. Sok made some friends in jail, but among the wide variety of people he met, many of them he classed as "bad people." Many of the adult prisoners would pressure and attack the younger, more vulnerable prisoners, particularly newcomers. There was not enough

food, and Sok was unable to take a shower because of the corruption of the environment.

Sok would like to see many changes made to the prison, including substantial meals cooked through proper hygiene practices. He also believes that adult prisoners should be separated from the children to help eliminate the adult violence on children.

Upon his release, Sok longed to get back to his studies to get a job and restore his family's honor. He was interested in studying electronic technology. But he was met with scorn and judgment from his neighbors, who would not let their children spend time with Sok for fear that he may lead them to do bad things. Sok felt shy and embarrassed and spent most of his time locked up indoors. Being in prison meant that Sok lost his opportunity to study; he had no skills, job, or future to look forward to. Sok lost his self-esteem and experienced bouts of depression.

Sok believes the government should employ alternative methods to prison that will allow children to maintain their education and have the love and support of their families. Prison takes those elements away and leaves children vulnerable to poor mental health. If there is no alternative available, Sok believes that child-friendly programs and literature classes are essential components to be added to the prison system.

# NO PLACE FOR A CHILD

## Sok's story

Watch the No Place for a child



Sok's Story  
English Version



Sok's Story  
Khmer Version





## Letter from the Executive Director & Founder

### Billy Gorter

When COVID-19 was declared a pandemic in 2020, it was clear that local families and communities would be affected. With job losses and businesses closing, many communities required additional support. At This Life, we have evolved and adapted our programs and support to meet these changing needs.

At the heart of this success are our Program Coordinators, whose insight into each of their programs, enabled us to understand more, and optimise the support we give. We recognise that our Program Coordinators are at the sharp end of our work - they see and help us to respond to the realities in which local people live out their daily lives. Under extreme circumstances, this relationship has been transformational and helped build the resilience that's needed in these tough and challenging times. This Life has continued its work and increased its awareness of the issues that Cambodia's most vulnerable citizens face.

In addition to the work done through This Life Without Violence, we also produce an annual social media campaign. The 'Not Her Fault' campaign addressed Cambodia's victim-blaming culture. Thousands of people provided notes of support during the campaign, sharing their experiences and concerns. The campaign won six international awards, including the Not For Profit Technology Awards' Best Social Media Campaign of the Year and the Asia-Pacific Stevie Awards' Gold Award for Innovation in Non-Profit/NGO Websites.

We are incredibly proud to have produced a program that

seeks to tackle another important issue. We started This Life Beyond Bars more than a decade ago, knowing that better options existed for those who committed non-violent crimes. We've systematically worked in ways that advocate for new juvenile justice laws. Our diversion report covers this in great detail.

Covid's impact on the economy means that those who were already struggling are now more vulnerable to new depths of poverty. As a result of economic contraction, there is now greater reliance on microfinance and informal borrowing across the country. Without an orthodox financial safety net, families are becoming increasingly desperate. In March we conducted research and found that the most prevalent reasons for borrowing are for buying food and paying bills. Many families today will have little or no means of repaying that debt. With a lack of legal and financial literacy, significant numbers of families are now more extremely vulnerable.

At This Life, we share that belief and support the view that humanitarian assistance should be provided to people with the utmost flexibility, dignity, and value. Wherever possible, we provide money to those in need, with the intent to provide timely and cost-effective help. In Q2 of 2020, our Case Managers routinely dealt with an average of 20 families, ensuring that they each received the care and support required. Our personalised approach enables us to effectively map our clients' changing needs, and respond in ways that are needed.

As I reflect on the work carried out by both Program Coordinators and the wider workforce over the past 12 months, I'm proud to have witnessed the resilience, dedication and adaptation that has been displayed. You have demonstrated high levels of autonomous and self-directed work, with both passion and commitment. You have been motivated, enthusiastic, thoughtful, responsive, task and process-oriented leaders. As such, by working together and having our funding partners evolve alongside us, This Life has not only managed to maintain its current level of client care, but continues to expand its reach to those who are in need.



#### Name of Program Coordinators:

Manith CHHOENG | Narath KE0 | Prathna VATH | William SOURN | Sokhoan KOEUN | Sarith HONG |  
 Kanitha VEU | Huyteang MENG | Sihkeach LY | Boravuth HENG | Sam VEN

Missing from the group: Phorn DY | Sareth UY

Meet the SMT







## Letter from the Chair

Mihajlo Starcevic

It gives me great pleasure to share my final letter as the Chair of This Life. It has been another year of remarkable successes and conquered challenges.

Only in 2021 did Cambodia really feel the effects of the COVID-19 pandemic. Last year we were lucky to experience minimal cases throughout Cambodia, but in early 2021, case numbers escalated, businesses closed down and many people lost their jobs. Whilst fatalities per capita were thankfully lower than most comparable nations, the economic impact on Cambodian society was devastating. This economic pressure has disproportionately impacted our most vulnerable and exposed families and communities.

Through Covid, with lockdowns and office closures, This Life as an organisation has continued to develop, by listening to, engaging with and advocating side by side with children, families and communities, as they design and act on their own solutions to complex socio-economic concerns. Throughout this challenging year, the Board has watched This Life evolve and adapt to the changing needs of society while remaining true to its mission.

In the pursuit of This Life's strategic goals, we are well ahead in creating a diversion program, finding ourselves today where we hoped to be in 2023. In February, This Life launched ground-breaking research, [No Place For A Child - Alternatives to imprisoning children in Cambodia](#). The report revealed widespread support across all stakeholders for diversionary methods and alternatives to incarceration for children in conflict with the law. The

Ministry of Social Affairs Veterans and Youth Rehabilitation has since signed a memorandum of understanding with us that now recognises and endorses our This Life Without Bars program. We are in a very strong position to accelerate the implementation of the law on Juvenile Justice for Children and Communities, which provides and includes opportunities for alternative pathways, beyond incarceration.

We learnt from the challenges we faced in 2021, adapted some of our programs and developed new ones. 2022 is shaping to be a year of consolidation, development and, assuredly, challenges. This Life has now embarked on the next evolution by reviewing the organisational structure and bringing new expert voices to the Board. A dynamic management structure and expert Board will put the organisation in the best possible position to tackle the challenges, and to continue to support communities.

I would like to take this opportunity to formally thank all members of staff for another year of contribution, dedication, hard work and support. It can be difficult to see change unfold on a daily basis, but looking at the past year, we can see significant changes and real results. The time, effort, and energy you give are essential for that change. You should know that you have directly helped and supported many less fortunate Cambodians to enjoy a better quality of life today. You should be proud of this. We certainly are, and we thank you for it.

I would also like to thank all our funding partners and supporters for making it possible for us to deliver critically needed services and support to children, families and communities in Cambodia. Your support is what makes all of this possible and allows us to think broader, dream bigger, and challenge ourselves to do better every day.

It's been an absolute pleasure serving on This Life's Board of Directors for the past nine years. I have seen massive change in every aspect of the organisation. This Life has grown, matured, developed and blossomed into one of the most respected NGOs in the region and I look forward to supporting the organisation in new ways in the years to come.





## Why cash transfers? 7 Reasons

People in Cambodia are suffering. Many voices are calling for help. At This Life, where possible we decided to transfer cash to those in need. The aim of cash transfers is to deliver timely and cost-effective assistance to crisis-affected populations, while at the same time supporting local economies.

We've been transferring cash to families receiving case management through our programs for 18 months now so we thought it was time to revisit why we do this.

**Reason 1:** Cash transfers are quicker.

"Where markets and operational contexts permit, cash-based programming should be the preferred and default method of support." UN Secretary-General.

**Reason 2:** Cash transfers are cheaper.

In Ethiopia, the World Food Programme found that it was 25% to 30% cheaper to deliver money than in-kind aid. Another four-country study calculated that it was 13% to 23% more cost-efficient.

**Reason 3:** Cash transfers uphold dignity.

We share the vision that humanitarian assistance offers the greatest choice, dignity, and value for people affected by crisis.

**Reason 4:** Cash transfers generate less waste.

Unwanted items are frequently sold, wasting valuable resources on. In the worst cases, more than 50% of in-kind aid is sold by recipients, often at a big discount, to buy what they really need. This devalues the impact of donors' aid.

**Reason 5:** Cash transfers support local economies.

A cash-based response will help meet basic needs while also supporting markets and local economies to recover, saving lives, and protecting livelihoods at the same time.

**Reason 6:** Cash transfers are better for recipient welfare.

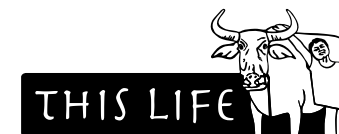
In a survey of economists, 84% agreed with the claim that "cash payments increase the welfare of recipients to a greater degree than do transfers-in-kind of equal cash value." Amartya Sen also won the Nobel Prize for Economics for proving the value of this approach.

**Reason 7:** Cash transfers are low risk in the context of holistic case management.

This Life's case managers have been working remotely for a large portion of the past 12 months. Cash transfers allow them to provide financial assistance while retaining focused case management support through phone calls and messaging services.

**Covid Bonus Reason; Cash transfers are safer.**

A reduction in face-to-face contact wherever possible is important in these Covid times. Cash transfers can be done with no physical interaction between the recipient and the provider.



25% of adults in Cambodia have a loan



53% of them did not know the interest rate of their largest loan



75% of families supported by This Life have at least one loan



The main purpose of the loan was for food/bills at 36%, following by housing at 21%





## This Life Beyond Bars: Prathna's Story

Prathna has worked within the This Life organisation for almost ten years, after beginning his career with This Life in February 2012. Prathna lives with his family of four, including his partner and their two sons.

Starting as a case manager, Prathna was promoted to Senior Case Manager in 2015; and, with an abundance of experience, became our Program Coordinator for the This Life Beyond Bars program in June 2021. Prathna has nine team members, including one Program Coordinator, one senior case manager, two case managers, one drug intervention counselor, and four trainers.

This Life Beyond Bars is a program that works to promote and defend the rights of children, families, and communities, affected by the legal justice system. The program works directly with young adults in prison who are nearing the end of their sentence. For the latter, the primary goal is to ease their reintegration into society through providing case management, vocational and life skills training, and strengthened family connections through facilitated visits. Many factors make family visits challenging, including distance, lack of money or transportation. This often results in the breakdown of family relationships.

The program evolved from conversations with community members who raised concerns around children who came into conflict with the law. This Life Beyond Bars has worked with young people in Siem Reap prison since November 2010, later expanding into Banteay Meanchey prison and Phnom Penh's Correctional Centre Two.

With the COVID-19 pandemic causing significant job losses or suspensions, many of the clients of This Life Beyond Bars Program required additional food and psychological support. Parents were prevented from visiting their children in prison, while those studying in jail lost access to vocational training and personal skills classes. With such drastic changes impacting the entire nation, Prathna's team worked hard to adapt their meetings and support individuals by transferring to online platforms or phone calls. Prathna says he gained an array of information technology knowledge in the last year, along with building new skills and resilience that was required to face tough challenges and obstacles.

This Life Beyond Bars has had a significant impact, reducing recidivism rates from 60% within six months of release from prison, down to under 2%. This Life's presence in these three prisons collectively reaches 65% of Cambodia's young adults in prison. This Life has an ambition to expand the program across other parts of Cambodia as well as Asia.

Aside from This Life Behind Bars, Prathna is incredibly proud of the This Life in Family program, which supports children whose parents are in conflict with the law. With the success of the program, Prathna would love to see this initiative expanded to other provinces.

Prathna is proud of all the programs running in the Children and Families section of This Life, all of which work to a common goal of supporting vulnerable children and allowing them to work towards future goals.



*I enjoy working at This Life; I like the working environment and leadership at This Life and really love the This Life Behind Bars program, which increases the skills, knowledge, and family connection of children in prison. I am proud of all the This Life programs that help support vulnerable children, families, and communities. Additionally, I love This Life's policies, vision, mission, and values."*



**82** Children in prison receiving case management



**53** Young people supported after release from prison



**1%** Recidivism rate in the first six months after release



**68** Families staying connected with their child in prison





## This Life With Choices: Sokhoan's Story

Sokhoan has worked with This Life for three years and has served as Program Coordinator for This Life With Choices for the last two years. Sokhoan lives with his wife. His team consists of one Drug Counsellor Case Manager, and one Program Coordinator.

The This Life With Choices program aims to increase and strengthen the reach and accessibility of drug and alcohol treatment and awareness in Cambodia. Alcohol and drug use have regularly been identified as one of the top five concerns within Cambodian communities. Alcohol dependency is a significant problem among poor communities in Cambodia, and the availability and access to drugs has increased among a younger population over the last decade. The latter issue has largely led to a spike in the number of juveniles incarcerated.

Young people and adults who become dependent on drugs or alcohol are unable to find stable sources of income or maintain their health and wellbeing. These factors contribute to the disintegration of family units. Children of parents who are affected by substance abuse are deprived of a safe family environment, particularly with alcohol dependency being clearly linked to domestic violence.

Along with an array of health risks, the increase in drug use has caused a steep rise in the number of drug-related arrests, more than 3,000 drug cases involving 7,263 people, (406 females) being arrested for drug related offenses in the first semester of 2021, according to the Ministry of Interior (July, 2021).

When parents are arrested for drug offenses, it puts additional strain on their family, mainly the remaining spouse, who is pressured to raise extra income, while single-handedly taking care of their children's needs. These factors lead to an increased likelihood of children dropping out of school to pursue informal paid work. In some cases, the remaining spouse cannot cope with the demand, and children can be sent to live with relatives or placed in residential care.

This Life With Choices aims to prevent the separation of families by supporting and referring young people with a history of drug use to a thematic program relating to drugs, harm and wellbeing. The positive actions of this help reduce the number of issues stemming from drug and alcohol problems.

The This Life With Choices program has felt the impact of COVID-19, with face-to-face interactions being limited. Despite this, Sokhoan's team has conducted drug and alcohol capacity training to 20 Non-Government Organisation partners, and drug and alcohol awareness to 30 high-risk secondary school students. TLWC has also conducted drug and alcohol harm reduction training sessions with 60 local authorities from two target districts. Additionally, 40 prison juveniles received drug and alcohol harm reduction on addictive desire management skills.

Sokhoan has adapted to the new norms in Cambodian society, and his team continues to support vulnerable individuals. Sokhoan is inspired by the opportunity to grow.

Besides the This Life With Choices program, Sokhoan is very proud of the This Life Without Violence program, which works with relevant local authorities to advocate and solve domestic violence issues. Sokhoan described the family as a central feature for children's long term health and wellbeing.



*This Life diversifies its services and subsequently expands new programs every year to expand its services to those disadvantaged people and communities."*



**40** Juveniles currently receiving intensive case management



**3** Global standard drug and alcohol training curriculum developed



**446** Juveniles currently receiving intensive case management



**392** Beneficiary family members receiving direct support





## This Life In Families: Sam's Story

Sam has been working with This Life since February 2012. He lives with his spouse, daughter, and son. Sam has spent the last six years working as the Program Coordinator for This Life In Families, alongside a team of nine. Sam's team consists of one Senior Case Manager, seven Case Managers, four Family Support Case Managers, and three Family Preservation Case Managers.

This Life In Families works to support and preserve vulnerable families to safely remain together. It provides a two pronged approach to tackling the issue of child-family separation; early intervention at the point at which a parent, especially mothers who come into conflict with the law (Family Preservation). In parallel, longer-term support and service provision for families who already have a member imprisoned and are in need of additional support (Family Support). Using prevention and support, these programs ensure that children can claim their rights to safety, protection and education whilst remaining in the care of their families.

Sam notes that a key organisational focus is protecting vulnerable children through policies - such as Supervision and Child Protection. He cites the team's passion and kindness as critical factors in delivering positive change within communities.

During the 2000s, the use of institutional care became increasingly common due to factors ranging from poverty to low employment. Between 2005 and 2010, there was a 52% increase in the number of children who were held in residential care. By 2016, research was suggesting that

approximately 48,775 children were being housed in care facilities, representing one in every hundred children.

The presence of COVID-19 meant that clients could not visit their loved ones in prison, small businesses suffered, and job losses rose. The impact of COVID-19 resulted in Sam working at home, remotely, while managing the program. Adapting to his role at home, Sam supported his team through email, Hangout, Zoom, and Telegram while developing strategies to maintain healthy relationships with families and respond to the people in need.

Families with a parent or caregiver who is in direct conflict with the law are particularly vulnerable to family separation. Several legislative measures are intended to reduce child-family separation, especially when a parent finds themselves in conflict with the law, but these are frequently unobserved in custom and practice. Pre-trial detention is widespread in Cambodia, and there is a distinct lack of care shown to children during these initial stages.

The isolation of imprisonment compounded by a stigma, shame and discrimination creates instability within families. Many individuals are cut off from their families upon incarceration. The economic impact can be significant, creating a heightened risk for already vulnerable children who are more likely to drop out of school to pursue informal work.

Besides This Life In Families, Sam is incredibly proud of This Life Without Bars, which supports juveniles through diversionary programs. Both programs work incredibly hard to protect children whose lives are impacted by conflict with the law. These programs provide hope for Cambodia's most vulnerable children.



*I am proud of the opportunity given to me by the This Life Team for me to challenge and take part in transforming the lives of vulnerable families and communities. I always have new challenges and feel the work that This Life operates fits my ambition."*



**510** Children with a parent in prison receiving support



**525** Children remaining connected with parents in prison



**110** Parents and juveniles supported at point of arrest / detention



**618** Family members supported through arrest / detention





## This Life Reuniting Families: Boravuth's Story

Boravuth has worked at This Life since January 2017. Having been part of the team for four and a half years, Boravuth has worked as the This Life Reuniting Families Program Coordinator for three years. She lives with her partner, and her four children. Boravuth's team consists of one Program Coordinator and two Social Workers.

This Life Reuniting Families aims to reduce the number of children in residential care institutions throughout Cambodia. A stable family provides the best environment for a child's development, including direct family and kinship care. The Royal Government of Cambodia is committed to reintegrating 30% of children in residential care.

Many factors lead to children being placed in residential care, primarily poverty, parental death, lack of access to education, violence in the home, or substance abuse. Research confirms the importance of family care for a child's long term physical, social, emotional, and cognitive development, which is why This Life Reuniting Families is committed to reintegrating children in residential care.

Since the COVID-19 pandemic, the This Life Reuniting Families program has had to find new ways to work with children and families in these settings, through these challenging times. As such, the team has supported vulnerable families by using phone calls, Zoom meetings, Microsoft Meetings, Hangout, and Telegram as alternatives to in-person meetings. This support was crucial during a time of increased psychological and economic stress. Many children could not access education online, and the parents couldn't assist their children in sourcing this information. This posed many challenges for This Life Reuniting Families, and taught Boravuth important lessons

in how to adapt to change.

The This Life Reuniting Families program is run in collaboration with Family Care First, which aims to reunite 42 children with their families in the Siem Reap region. This Life has created specialised training for social workers in Cambodia that focuses on high-quality child reintegration procedures. These goals are in keeping with the This Life Reuniting Families goal of reducing the number of children in residential care, increasing the capacity for quality reintegration, and promoting family-based care.

Providing bespoke training to social workers in Cambodia is an integral part of the program. We deliver a training curriculum developed around reintegration guidelines, social work standards, disability guidelines and sexually harmful behaviour. Four training sessions are held, each taking place over three days, translating reintegration guidelines into practicable actions to 25 participants per class. This primary approach helps bridge the gap between policy ambition and real-world practice.

This Life Reuniting Families wants children and families in Cambodia to feel that their voices are heard and we want to empower them to make their own decisions and determine the issues that affect them.

Other program outcomes for This Life Reuniting Families include capacity building for of social workers, local authorities, and Residential Care Institutions, building their ability to undertake quality reintegration. Furthermore, This Life Reuniting Families wants to help strengthen child protection systems to establish effective gatekeeping and prevent unnecessary separations.

Besides her focussed work, Boravuth is proud of the This Life in Schools program, for promoting quality education, supporting school infrastructure, and strengthening the capacity of school directors to deliver better education year on year.



*This Life provides me the chance to experience new programs. Additionally, they promote outstanding staff to the next level. This Life cares about the staff work environments."*



**168** Beneficiaries receiving family preservation and support services



**278** Visit conducted to reintegrated children



**31** Families received emergency support



**12** Families received support to set up small business





## This Life Without Bars: Kanitha's Story

Kanitha has worked as the Program Coordinator for This Life Beyond Bars for over three years. In July 2021, she moved to her current role as daughter and son the This Life Without Bars Program Coordinator. Kanitha lives with her family of three: her partner, daughter son. Alongside her role as Program Coordinator, Kanitha has two Social Workers in her team.

The central aim of This Life Without Bars is to ensure that young people can access alternative methods to custodial sentences. If diversionary measures are not appropriate, This Life Without Bars works to support the individuals affected by custodial sentencing. The program has been designed to operationalise changes in government policy by creating a practical framework and guidelines that can be implemented to reach children in conflict with the law.

Before 2016 there was no specific juvenile justice system in Cambodia. Children between the ages of 14 and 18 were tried in the adult system and detained in adult prison. In 2016, the Juvenile Justice Law was passed to address this, but children between 14 and 18 are still tried and detained in the adult prison system.

Though Cambodia has ratified and acknowledged the United Nations Convention on the Rights of the Children in its constitution, many children remain incarcerated with adults. These juveniles have few educational opportunities, and family visits are limited. The time these young people spend in prison has serious psychosocial effects on their wellbeing. Further to this, it weakens their ability to reintegrate into communities, with research showing that

those detained are more likely to be dependent on crime than those who are not.

A body of evidence and several meta-reviews suggest that diversion is a much more practical solution for children in conflict with the law than incarceration. Diversion achieves significantly lower rates of recidivism compared to formal court processing. Police coordinated diversion is particularly effective in reducing recidivism for first-time offenders.

The program also aims to help incarcerated mothers maintain strong relationships with their children and ensure that children are not exposed to environments that may lead them to experience developmental issues. In addition, mothers and their children are supported through the sentencing process; they are made aware of their rights and given the ability to make decisions. These measures also help reduce recidivism rates.

The Cambodian government and judiciary have increased knowledge and understanding of the benefits of diversionary measures, which they are now also actively promoting. This Life Without Bars program provides technical support to the government, to implement diversional methods and practical guidelines.

In addition to the continued operational plan implementation, Strategic Objective 3 outlines our intentions to conduct research, allowing us to develop a framework for diversionary measures by 2022. With our analysis complete, we are in this framework's development and implementation stage and have a pilot program scheduled for 2022. Using scalability and replicability studies, we aim to expand to other locations within Cambodia by 2025.

Kanitha is particularly proud of This Life Beyond Bars, as it both supports children in conflict with the law and gives them hope and a second chance at life.

“This Life has provided an opportunity for me to learn and grow my knowledge to be a good leader for the future.”







## Vocational Training and Social Enterprise: Sivhkeach's Story

Sivhkeach has been with This Life for four years. She lives with her spouse and two sons aged nine and 18 months. Sivhkeach is a case manager for the Vocational Training and Social Enterprise (VTSE) program - Moto Doctor. She works with two vocational trainers, two assistant vocational trainers, one sales and administrative assistant. Our VTSE works collaboratively with This Life Beyond Bars to support children and young people before and after incarceration.

In 2015 This Life embarked on an initiative to adopt several elements of the This Life Behind Bars model into a new program that would target disadvantaged young people who were at risk of coming into conflict with the law. Vocational training provides these young people with options and opportunities to develop marketable skills, confidence and self-esteem, as well as contributing to their family's economic well being. In addition, where possible, placements in local businesses are secured for students who complete the course. The program ensures that students who complete the course, leave with an accredited certificate of achievement, endorsed by the Royal Government of Cambodia.

By learning and working in a natural business environment, students gain hands-on experience in motor mechanical repair, managing a business, and dealing with customers. This experience aligns with the government's "Standard and Guidelines for the Care, Support, and Protection of Orphans and Vulnerable Children."

This Life has developed the Moto Doctor concept as a vocational training social enterprise. This involves vocational training in motorbike repair in a fully operational

repair shop. Dividing time between the classroom and the shop floor, enables students to learn and develop the skills and also encourages them to start their own business or find work in their community. This Life also recruits vulnerable young people from orphanages, multiple deprived communities and partner NGOs. Students begin their training by working closely with their case manager, to set personal and professional goals and future plans - which may include business start up or employment.

In addition to teaching moto repair, the program provides small business training and a personal development curriculum that addresses healthy relationships, physical wellbeing, substance abuse awareness, money management, and safe migration. Working in groups with other young adults from similar backgrounds creates a sense of collegiate learning.

This Life aims to associate sustainable funding to the program so as to maintain the mature benefits that accrue via connections to their families and communities.

Though the VTSE program's physical workshops haven't been able to open during the COVID-19 pandemic, the program has still conducted theoretical moto mechanic and life skills classes. Sivhkeach notes that since the COVID-19 pandemic, families have been much more vigilant in their meetings, and social distancing continues to be prominent. All parties associated with Motor Doctor now realise that communication is essential.

The outcomes of the VTSE program are to increase students' practical knowledge and skills through vocational training, enabling them to open businesses or gain employment through personal development training to enhance communication, problem-solving, and independent living skills.

Besides the VTSE program, Sivhkeach is very proud of This Life Without Violence, a program that works to understand and resolve the high prevalence of domestic violence in cooperation with the relevant local authority.



*I am happy working at This Life, I like the working environment and leadership and really love the Vocational Training and Social Enterprise program, which increases the skills and knowledge of families."*



**22** At risk young people newly enrolled in Moto Doctor Training



**36** Individual personal development sessions held



**24** Participants employed after program completion



**5** Participants supported for their own business





## This Life Reimagining Care: William's Story

William has worked at This Life since 2018. He currently works as the Program Coordinator for the This Life Reimagining Care Program (TLRC). William lives with his spouse, four children aged 8, 10, 16, and 19, and his mother-in-law. William's team consists of just one Program Coordinator.

TLRC provides support across various thematic areas, from juvenile justice to domestic violence. However it retains a singular objective to help communities overcome their challenges. The diversity of projects illustrates the variety of factors that produce risks within vulnerable communities in Cambodia. The team at This Life aims to take a holistic approach to helping the wider community resolve their problems.

From informal conversations, feedback has shown that Residential Care Institutions (RCIs) are often unnecessary, as children housed within them still have living parents or relatives. Among the total population of children living in orphanages, over 80% have a living parent. What remains problematic is the domestic circumstances that define these relationships. With careful and risk managed support, TLRC is helping to rebuild these relationships and help return children back to a safe and stable family environment. At the same time, the project is also looking to support RCIs, to face new and exciting opportunities, that is to transform their business models into new community assets.

With growing momentum behind the reform of RCIs, Cambodia's government is pushing for improved and extensive family integration, using international best practice. However, some RCIs are resisting change, because it threatens their existence. In view of these organisations, progress is slow, but momentum is building.

Due to this perception, RCIs are often viewed as part of the problem rather than the solution. Despite their critical role in the reform process, they often feel unwelcome or disengaged from conversations about reform. These observations have often underpinned the resistance to change and with no previous provision of sector wide support, the reform process is challenging. In recent months, TLRC has provided and facilitated a range of workshops that has reached out to the wider RCI Sector and helped develop conversations about choices, opportunities and change. This approach is ongoing and may need longer term investment, to engage the wider RCIs with the long term and total transformation of the sector.

One of the goals of the TLRC program is to create a cooperative community of RCIs and NGOs that recognise these core sector issues, and by working together, in a collaborative arrangement, can define new common ground, that in turn, delivers better outcomes for children. At present, TLRC is providing and facilitating this exploratory, mediation and development service. We believe that this is helping to create the traction and momentum that is needed for future welfare reform.

In Cambodia, the impact of the COVID-19 pandemic can best be understood and translated via the economic downturn and mass unemployment that followed and affected Cambodian communities. Though the virus hampered the delivery of the program, TLRC continued to conduct many of its activities online. This process has enabled William to appreciate the value of adapting to change and increased his communication and technological knowledge.

Alongside his program, William is impressed by the Livelihood program, which adapts to current situations by providing cash transfers that support beneficiaries during critical times of the COVID-19 pandemic. Many of these beneficiaries cannot make enough income to support their families, and William is proud that This Life adapts to changing circumstances.



*This Life lets the communities decide their own future and also listens carefully to the community's concerns."*



**158** Receiving family preservation or support services

**278** NGO social workers trained in best practice reintegration

**31** Children moved from residential care to family-based care

**37** Provide emergency food support to beneficiaries



## This Life New Horizons

### Our new program

According to UNICEF, 16,579 children are living in Residential Care Institutes in Cambodia; however, it is estimated that 80% have at least one living parent. Children are placed in Residential Care Institutes to address complex issues affecting families, primarily related to poverty and access to primary services such as education and healthcare. The institutionalisation of children has adverse effects on their physical, social, emotional, and cognitive development. The lack of this protection and support in childhood and adolescence can often lead to immense loss of cognitive, economic, and social potential for individuals, communities, and national development.

In Cambodia, young people from institutional care who have returned to their families or live independently form one of the most vulnerable groups in society and are highly disadvantaged compared to their peers. They often feel lonely and isolated and lack the training, life skills, and emotional maturity to operate successfully in the real world. They usually have difficulty returning to their communities and fitting into society as they have been living in institutional care for long periods, some their whole lives. They can also bring their problems, trauma, and negative life experiences back to their homes and communities, making them more susceptible to drug and alcohol use, crime and prostitution, and suicide.

The United Nations Guidelines for the Alternative Care for Children emphasises the importance of educating care leavers to be self-reliant and integrate fully into their community through the acquisition of social and life skills. However, the care leaver experience has been neglected and under prioritised, resulting in poor long-term, social and developmental outcomes for many care leavers.

This Life New Horizons aims to work with care leavers to design and establish three groups where former Residential Care Institutes residents are brought together voluntarily to achieve their full potential. Access to education, shared

experiences, knowledge, counseling, mentorship, and other support will be provided.

Additionally, Care leavers will construct a platform to voice their unique perspective and be supported to develop skills through training and mentorship to help them grow and prosper.

Providing care leavers with support groups where they can share experiences will assist with better care reform awareness-raising. Care leavers have a powerful voice in influencing policymakers to understand better the challenges children and youth face who have left institutional care. The groups will determine their own objectives, including changes they would like to see from the care reform process.

At present, the key outcomes of This Life New Horizons are to build the capacity of care leavers through life skills, knowledge, and training to enable them to become self-reliant integrated community members; and raise awareness for care reform through the voices of care leavers. Additional key outcomes associated with this project are activities that generate trust, collaboration, and desire. These elements are critical for the project's successful outcome, and the monitoring and evaluation process will pay specific attention to the activities that deliver these outcomes.

This Life is a leading child protection organisation in Cambodia. As a child-friendly organisation, we ensure children's safety at every level of interaction and in every stage of program design and delivery.

Children have unique insights into their own lives and can articulate clear, considered opinions about what is right for them. They are empowered to achieve change for themselves and the broader world by helping us find the right questions to ask and plan the best way to answer. This Life takes a rights-based, participatory approach, actively engaging children in the design of programs and their experiences within those activities through continuous opportunities to express opinions, concerns, and preferences.





## Child Sensitive Livelihood Assistance

### Our new program

Until recently, Cambodia has been spared from the most detrimental public health implications associated with the global COVID-19 pandemic. However, since the recurring outbreaks of late February, transmission rates have increased alarmingly. In response, various measures have been implemented to contain the spread, including travel restrictions, lockdowns, and the closure of non-essential businesses.

These circumstances have inevitably raised several child protection concerns relating to vulnerable families. There is an increased likelihood of children dropping out of school. Drug and alcohol consumption rises as schools remain closed, and an increased number of children are exploited for labor to help cover living costs.

Child protection is at the centre of all our work. Our programs prevent children from being denied an education, imprisoned for petty crimes, domestic violence, substance abuse, and work exploitation. One of the most significant themes and the root of many child protection issues is poverty.

A common element of our programs is working with families to devise practical activities to generate supplementary or alternative incomes. and, ultimately, maintain a financially viable livelihood that is important in addressing broader child protection concerns.

We make a point of ensuring that each Case Manager works with an average of fewer than 20 families to ensure that they can give each case the attention it requires while reacting to changing situations within those cases. This tailored, holistic approach also allowed us to map our clients' evolving needs as the COVID-19 crisis unfolded.

The objective of the Child-Sensitive Livelihood Assistant program is to ensure that vulnerable households can

meet their children's basic needs in a family-based care environment through the development of alternative livelihoods or the strengthening of existing livelihoods. This Life has identified a range of livelihood pathways based on its experiences and the livelihood assessment led by Save The Children.

- Motor Mechanics
- Livestock Rearing
- Cooking and selling popular snacks and Khmer confectionery
- Soft Drinks & Beverages
- The Innovative Entrepreneurship pathway - lets families explore more diverse income generation options that align with their own experiences, such as basket weaving or recycling

Families are strongly encouraged to co-invest whatever non-financial resources are available to them. This often involves time spent constructing facilities (such as livestock enclosures) or contributing material resources. Households develop a basic business plan highlighting roles and responsibilities and a timeline for livelihood development. This Life supports each home with services and goods up to an approximate value of \$450 per business plan. The progress of the households' livelihood pathway is tracked, and any necessary support is provided.

Livelihood activities aim to create sustainable income to support families. A stable income reduces many stress factors that can trigger instances of domestic violence against women and children.

In the long term, the stable income provided to families through livelihood activities will go a long way to secure children's conditions to flourish. Children living with families in which welfare is ensured, including access to education and health services, are significantly less vulnerable to all kinds of abuse and exploitation and have more opportunities to enjoy a complete, uninterrupted education.



Motor  
Mechanics



Livestock  
Rearing



Cooking and selling  
popular snacks and  
Khmer confectionery



Soft Drinks &  
Beverages



The Innovative  
Entrepreneurship  
pathway





## This Life Without Violence: Sarith's Story

Sarith has worked at This Life for more than six years and has been the This Life Without Violence Program Coordinator for five years. She currently lives by herself while her family resides in her hometown. Sarith has a sister, brother, brother in law and nephews who she visits every weekend. Within Sarith's team are one Program Coordinator, two Case Managers, one Community Development Officer, one District Lead, and one intern.

The program aims to reduce the number of violent incidents against women and children in Cambodia. Sarith leads her team of nine, to mobilise twenty-two communes on prevention and response to domestic violence. She coordinates many activities, from facilitating link building with critical stakeholders to managing and overseeing the development and delivery of community training, capacity building, and awareness-raising events.

Over the last thirteen years, This Life has asked Cambodian communities about the most serious challenges they face; domestic violence has always been one of the top three concerns. This comes as no surprise when you hear that one in three Cambodian men admit to using violence against a partner in the past. And of the women who experience violence, only 24% seek help.

Violence against women and children in Cambodia is associated with a complex interplay of risk factors that include social and economic factors, drug and alcohol misuse, gambling, debt, and poverty. This Life Without Violence takes a multidimensional approach to address violence against women and children in the target districts, communes, and schools. The program focuses on building

community responses to violence against women and children, and raising awareness of child protection issues and rights.

The outcomes of the This Life Without Violence program involve engaging student councils and teachers to support students through training them on healthy relationships while enhancing local-level community engagement of vulnerable, at-risk families. The program aims to reduce the rates of violence on children and women by strengthening the cooperation and collaboration of service providers, local authorities, and the police, while providing counseling, support, information, and referrals through family support groups.

Domestic violence blights whole families and prevents communities from progressing to their potential. This Life Without Violence works with community leaders and local authorities to assist families dealing with violence. The team also runs support groups and provides case management support.

Our 2020 campaign to end domestic violence that challenged the culture of victim-blaming won multiple awards, including Best Social Media Campaign of The Year. The This Life Without Violence program aims to become a model in Cambodia, with increased service delivery and expansion into other provinces.

During COVID-19, Sarith and her team have adapted to work online with their client meetings via phone calls, Telegram, Google meet, and Zoom. Aside from This Life Without Violence, Sarith is particularly proud of the This Life Behind Bars programs. They work directly with children in conflict with the law and create new chances and better futures for young people.

Why work at This Life?



*"Because I believe in the vision, mission and policies of This Life and I like to work in a friendly environment."*



**158** School Children  
attended awareness  
raising training



**350** Local leaders  
trained in domestic  
violence response



**680** Community members  
attended awareness  
raising events



**188** Families receiving  
support through  
case management





## This Life In Schools: Narath's Story

Narath has worked at This Life since December 2016. She has led the This Life In Schools program for the last three years, which is designed to improve local state schools and encourage higher enrollment rates, lower dropout rates, and engage communities in developing their schools.

As a mother of three, with children aged 15, 12, and 9 years old, Narath understands the importance of quality education and works tirelessly to achieve the program's goals. Narath's team encompasses twelve members: one Program Coordinator, three District Leads, six Program Officers, and two Junior Program Officers.

The program is a 3-year model, unique in its focus on empowering local communities to develop their educational system in a holistic way that allows children to access education while remaining in the care of their families and community.

Engaging with local authorities, the District Office of Education and Provincial Office of Education, the team advocates and gains support in promoting the importance of education throughout local communities. The This Life In Schools program works with the School Support Committee and Student Council, to mobilise key stakeholders and implement activities and ideas that support school improvement.

Statistical data collected for the 2019-20 Education Indicators showed a gross enrolment rate of 104.8% (including over age children) in Cambodian primary schools, but completion rates remain significantly more underwhelming. The same data showed that 56.6% enrolled in Lower Secondary School and only 28.9% in

Upper Secondary. Completing Grade 9 is particularly challenging in rural or disadvantaged communities, where the lure of work benefits outweigh the time and cost of traveling for education.

The main aim of This Life In Schools is to improve access to quality education for the whole community, with critical activities that include providing materials and technical support, training, school events, and regular School Support Committee and Student Council meetings. The School Support committee acts as a bridge between schools and their communities, helping to improve communication and set clear goals. Meanwhile, the Student Council shares the voice of their peers, bringing ideas and concerns to the direct attention of the principal and other senior people who have the power to make a difference.

Narath is proud to be a member of This Life, who sees a team that is supported through care and encouragement, who works hard to problem solve and seek to overcome any challenges they face. These problem-solving abilities were invaluable during a time in which new forms of communication and engagement were needed.

With the This Life In Schools program significantly impacted by the COVID-19 pandemic, Narath's team couldn't work in the field, so they worked with the Departments of Education and the District Governors office to implement the programs activities instead.

Among This Life's variety of programs, Narath cites This Life Beyond Bars as one of the programs she is most proud of because of its ambition to promote and defend the rights of children, families, and communities affected by the legal justice system.



*This Life always cares about its staff.*

*The Senior Management team works hard together to find different ways or new approaches to retain and support staff during hard situations. My team and I keep working together to find different ways to support program implementation. They all are happy to work for This Life and are committed to work harder."*



**7813**   
Children benefitting  
from community-led  
school development

**2128**   
Community members  
consulted about  
school development

**940**   
School committee  
members received  
leadership training

**\$140,062**   
Rised by  
communities for  
school development





## Research and Policy: Manith's Story

Manith spent four years leading This Life's Community Research and Consultancy Program, before the program was divided into three new sections. One of which is now the Research and Policy Team (R&P), which Manith now leads as the Program Coordinator.

The underlying purpose of the R&P Team is to identify opportunities from which to conduct high-quality research, in response to community based and community identified priorities. We like to fully understand the nature of problems and appreciate how they impact upon the lives of individuals, families and communities. We also like to identify innovative and practical solutions that provide multiple advantages. In this approach, we use proven methods and novel instruments to collect data, which eventually forms the basis of our evidence based research. In essence, the R&P Team is responsible for developing the evidence base that drives all of This Life's current and future project activities. To date, our research activities have helped focus on a range of themes, that include: children, families, education, domestic violence, women in prison, children in conflict with the law, nutrition, care, and reform.

Our activities directly support This Life's first and fifth strategic objective, which is to increase research capacity and expand our activities internationally. At present, our research efforts are diverse, although a key focus is on juvenile justice, where we are helping find solutions to young people who face disproportionate amounts of time incarcerated in substandard prisons. We hope to share our research work in this area on the global stage and help

expand our community based youth services into at least one new ASEAN state, before 2025.

This Life publishes its research on its website, to help achieve maximum exposure and impact. In this way, we seek new opportunities from which to help shape new national policies. Over the last five years, This Life has identified a range of funding opportunities to conduct action research. This has enabled research activities to be designed, developed and tested, alongside practical interventions in community settings. As such, we are now building collaborative relations with external organisations, to help conduct and deliver this contemporary research agenda.

The COVID-19 lockdown has been an inconvenient, difficult and stressful, adding restrictions to planned work. While the team used Zoom to overcome the lack of face-to-face meetings, it brought its own set of challenges through network accessibility and network reliability. The recent expansion of the R&P Team has helped increase our capacity to pursue and manage new projects, including nutrition, care reform, and projects directly related to the impact of the pandemic. With continued growth in the section, new emerging and exciting research work can be prioritised, which will help ensure that our work is consistent with community interests.

Manith is proud to work at This Life, citing the abundance of initiatives and opportunities that exist, which enables the organisation to constantly evolve. The team has identified the need to strengthen its existing network and build new connections. In the near future, we aim to build relations with local universities, to help expand and fortify new, local and innovative based research activities.



*I am proud of all of This Life's projects, especially those that provide support to communities and vulnerable families affected by the Cambodian legal system."*



**1** Five-year project evaluation with a local partner completed



**2** Local Universities engaged for MOU collaboration



**7** New Research Activities funded for development



**1** Chapter accepted for new International Academic Book





## Capacity Partnerships & Development: Sareth's Story

Sareth has worked with This Life for more than three years, in the Capacity, Partnership and Development Team (CPD). At present, the CPD Team is composed of three members of staff, who deliver a range of programs to a variety of community and national organisations.

The key responsibility of the program is to associate and centralise the voices of individuals and groups whose needs remain largely unmet. This involves direct support to help understand and amplify their stories and lifeworld experiences. This process is empowering and provides individuals and groups with new opportunities to resolve the problems that undermine their lives.

At present, the program focuses on assisting community based groups to expand, broaden their reach, and optimise their impact. The Capacity and Partnership Development Team typically introduces and conducts a variety of needs assessments, as the basis from which to build and develop evidence. When combined with other methods, this approach can also help organisations to deliver their activities more efficiently and sustain their activities over a longer term.

The CPD Team typically looks to foster collaboration amongst and between individual organisations. We do this by hosting networking events that bring together individuals from development organisations and work together to understand distinct and shared problems.

We also facilitate more structured events that help illustrate and showcase examples of best practice in the face of new circumstances and challenges. This 'show and tell' approach is a very practical way in which organisations can become acquainted with each other, aware of new ways of working, and learn about development pathways that have delivered practical and valued results.

The CPD Team typically uses face-to-face meetings, as a means of interaction, however in recent months, due to COVID restrictions, this has shifted to mostly online communication. Sareth describes the current situation with the COVID-19 lockdown as a challenge to capacity and partnership development work. However online platforms such as Zoom have been introduced and helped with both communications and maintaining important relationships with local organisations. New skills and knowledge from online platforms have been learned, developed and adopted to the mutual advantage of This Life and its network partners.

With a vast network of partners working towards common goals and objectives, This Life is a central organisation in the Cambodian Community Development environment. Over the previous two years, the Impact, Learning, and Effectiveness Section has worked on partnership building projects that have successfully addressed local communities, national and international funders' interests. Sareth is proud to work at This Life and to develop programs that allow local organisations to grow and expand in their own community. Sareth is most proud of the Children and Family programs that he has directly supported, which have included projects that have supported vulnerable families through the challenging time of the COVID pandemic.



*The Senior Management Team works hard adapting and growing the sector. This Life has excellent leaders who provide the encouragement required for staff to achieve their goals in line with the vision of the organisation."*



**4** Large scale events held for rightsholders under Voice project



**51** Local rightsholder groups, partners and RCIs coordinated



**13** Regular meeting and capacity building events



**3** Large scale research, rapid assessment & research literature





## Monitoring, Evaluation, Accountability, and Learning: Phorn's Story

In January 2021, Phorn began working for This Life as the Monitoring, Evaluation, Accountability, and Learning (MEAL) Program Coordinator. Phorn lives with his wife and their two daughters, aged 8 and 10. Phorn works alongside three MEAL Officers and one Data Coordinator. Phorn's key objective is to oversee the monitoring and evaluation process, and ensure that This Life's program are on track.

The MEAL Team supports all of the other programs within This Life, by providing internal monitoring and evaluation, and ensuring that accountability and learning influences the organisation. A key focus of the team's work is to measure the status, efficiency, effectiveness, and impact of community based projects. In this approach, the team provides continuous feedback that informs and improves the delivery of program activities.

The MEAL Team also produces high-quality internal reports, providing independent assessments of impact, constraints and sustainability related issues. These evaluations are undertaken in consultation with a broad and representative sample of program participants, including community members and government stakeholders. Furthermore, the team periodically collates evaluation data, via meta-level reviews, which help strengthen the understanding of This Life's impact in the broader community. All of the reports that the team produces are published on This Life's websites, social media, and other creative digital platforms.

The MEAL Team is pivotal in the support, design and implementation of new high-impact programs. Based on partnership work, capacity building, research and evidence, these programs focus on specific projects that systematically support children, families and multiple deprived communities. Many projects engage in thematic subjects, such as education, domestic violence, women in prison, and children in conflict with the law.

We support This Life's vision through our mission of listening to, engaging with, and advocating with children, families, and communities, as they define their priorities and act on supported solutions to address complex social challenges. The MEAL Team is a core component of this process, by developing focussed programs that sharpen and amplify the voices of our local people and communities.

With the impact of COVID-19, the MEAL Team team now carry out a lot of their work virtually, which is challenging, as face to face communication is more natural, influential and expressive. Phorn states that the inability to talk face to face with people often removes that valuable opportunity to observe and perceive the real feelings and emotions that exist within the context of dialogue.

Phorn is proud to work at This Life because it provides many individuals and families in Cambodia with a second chance. He is particularly proud of the work carried out by projects such as This Life in Families, This Life Without Bars, and This Life Beyond Bars. On working for This Life, Phorn highlights that



*"I have more opportunities to serve vulnerabl people in our society and more opportunities to develop valuable and professional experience. This Life provides me with a range of opportunities to learn, through a variety of jobs, such as project and proposal development."*



**7** Data collection tools and database system for programs



**5** Power BI Dashboard developed for 9 programs



**102** Databases monitoring for monthly conducted



**10** pieces of data collected of all This Life's programs



## Finance

The aim of This Life's Finance team is to ensure fiscal accountability, transparency and accuracy within This Life on behalf of donors and all stakeholders.

## Communications

The Communications team aims to drive This Life's mission forward with creative communications that bring about change, forge and cement relationships, raise awareness and understanding, and increase funding from all sources.

## Human Resources

The Human Resources team's aim is to recruit, support and maintain a productive, talented, creative, innovative and collaborative workforce.

# SHARED SERVICES

The Shared Services section of This Life comprises four teams, who work both independently and collaboratively across the wider workforce. The Shared Services section incorporates Finance, Human Resources and Communications Teams. The value and function of Internships are also coordinated within this section. Collectively Shared Services provide the core functions, standards and governance capability, that enables This Life to operate as a functional legal organisation. All four services have an inward-looking function and an outward-facing purpose. Combined they enable the organisation to communicate its identity, recruit and retain high-quality professional staff and be governed by appropriate and progressive policies and standards. Shared Services also enables career pathways for external volunteers to gain experience, skills and knowledge.

### FINANCE

The Finance team provides standardised accounting procedures for all the investments and expenditures that This Life engages with and authorises. The Financial systems that are adopted help ensure that This Life has corporate awareness of its financial circumstances including liabilities and risks. This includes external scrutiny and all other audit-related activities that This Life is subject to. The Finance Team also provide a bespoke service to This Life's Project Teams, enabling staff to understand and monitor financial expenditure, as determined by donor supported activities. Our Finance Team members also play an important role in calculating future costs and expenditures when This Life applies for external funding and investment. In collaboration with HR, Finance plays a central role in maintaining staff pay and staff savings.

### HUMAN RESOURCES

This Life's Human Resources team aims to recruit, support and maintain a productive, talented, creative, innovative and collaborative workforce. Using key technologies, the HR team maintains workforce and organisational development systems. It provides key legal advice in view of Cambodia's organisational and employment laws. Contracts and procurement are also managed by Human Resources, who ensure that best value and probity lie at the heart of our expenditure approach.

### COMMUNICATIONS

The Communications team is responsible for ensuring that internal and external communication is considered, accurate and communicated in appropriate ways. Communications also encroaches upon our use of social media and the variety of new channels from which the public gather information. Our Communication Team is responsible for a range of planned campaigns that add value to the work of This Life. They are also responsible for working with news agencies, providing press releases, interviews and monitoring other news stories for areas of common interest.

### INTERNSHIPS

This Life's recognises that gaining work experience can be difficult. As such, we operate an attractive internship program that engages high school graduates from multiple disadvantaged communities, to gain hands-on experience working for an international NGO. This work experience takes place in the workplace and out in the field and is conducted in parallel with school or university-based studies Internships provide students with a wealth of soft skills, experience and opportunities to contribute to our organisational goals.





# OUR FUNDING PARTNERS

Without you, we can't function. No exaggeration. Your support and belief in us are the only reasons we're able to do so much.



Great Pond Production Inc







WE ACKNOWLEDGE AND  
THANK OUR COMMUNITY  
PARTNERS



AND ALSO OUR  
FUNDRAISING PLATFORMS







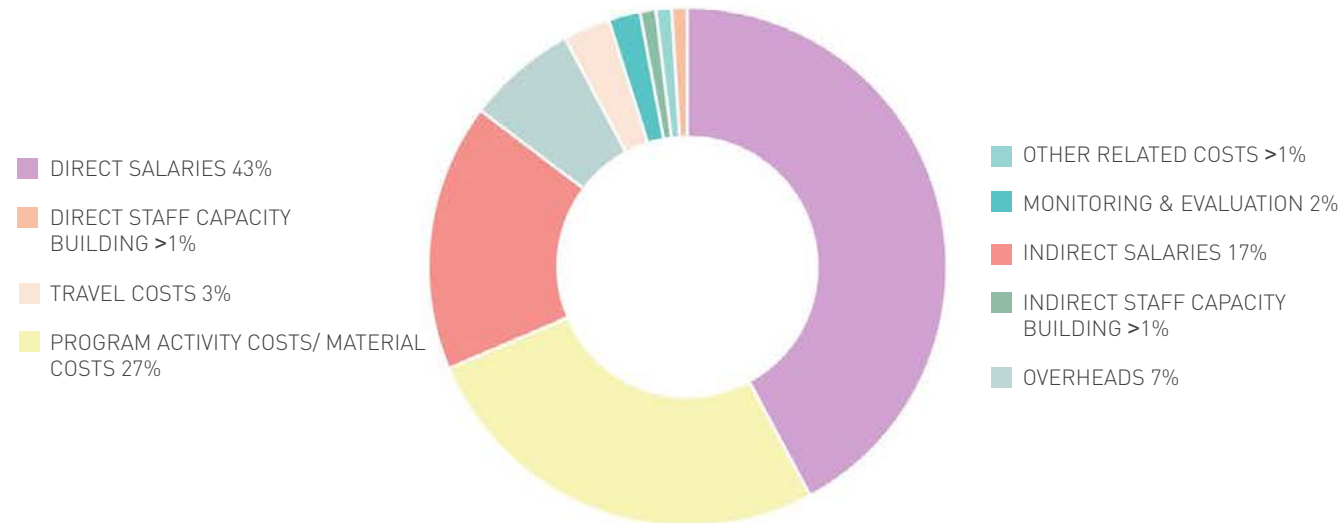
# FINANCIALS

| Statement of Financial Position for the Year Ended 31 August 2021 |           |           |           |           |
|---|-----------|-----------|-----------|-----------|
|   | 2021      | 2021      | 2020      | 2020      |
|   | AUD       | USD       | AUD       | USD       |
| Support and Revenue   |           |           |           |           |
| Grant Income  | 1,991,382 | 1,495,792 | 2,289,695 | 1,545,773 |
| Monetary Donations and Gifts                                      | 113,849   | 85,516    | 134,066   | 90,508    |
| Monitoring & Evaluation   | 55,797    | 41,911    | 113,668   | 76,737    |
| Consulting Service Income   | 52,654    | 39,550    | 24,755    | 16,712    |
| Motor Doctor Income   | 16,901    | 12,695    | 24,959    | 16,850    |
| Other Income  | 37,547    | 28,203    | 52,577    | 35,495    |
| Income Released from Capital Grants Fund                          | 0         | 0         | 43,321    | 29,246    |
| Total Support and Revenue   | 2,268,130 | 1,703,667 | 2,683,041 | 1,811,321 |
| Expenses  |           |           |           |           |
| Central Office and Core Costs                                     | 137,335   | 103,158   | 210,951   | 142,413   |
| Programs  | 1,896,451 | 1,424,487 | 2,088,803 | 1,410,151 |
| Surplus of Revenue over Expenditure                               | 234,344   | 176,022   | 383,287   | 258,757   |
| Other Comprehensive Income  |           |           |           |           |
| Foreign Currency Translation                                      | 6,716     | -         | 59,370    | -         |
| Other Comprehensive Income for The Year                           | 6,716     | -         | 59,370    | -         |
| Total Comprehensive Income for The Year                           | 241,060   | 176,022   | 323,917   | 258,757   |

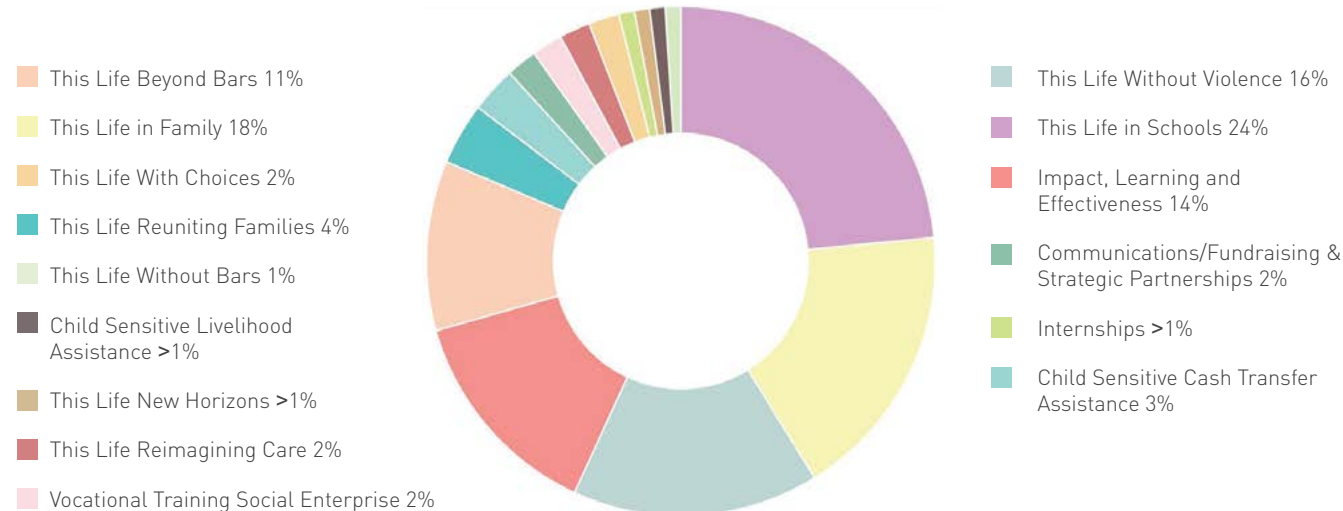


# FINANCIALS

## SUMMARY BY BUDGET ITEM



## SUMMARY BY PROGRAM



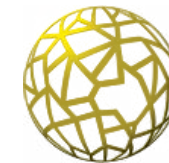
# Compliance and Regulation

**Australian Council for International Development (ACFID):** ACFID is the peak body for aid and development NGOs, and its Code of Conduct upholds the highest standards in the sector. This Life is a member of ACFID and we are committed to working with transparency, accountability, and integrity with the ACFID Code of Conduct. For further information on the Code, please visit [www.acfid.asn.au](http://www.acfid.asn.au).

**We are committed to full adherence to the ACFID Code of Conduct.**

**Australian Charities and Not-for-profits Commission (ACNC):** The ACNC is the independent national regulator of charities. This Life is registered with the ACNC and complies with financial and organisational reporting obligations and governance standards. Please refer to [www.acnc.gov.au](http://www.acnc.gov.au) for details of these obligations and standards.

**Governance And Professional Practice (GPP):** This Life is a member of the Cooperation Committee for Cambodia (CCC) has implemented NGO Governance & Professional Practice (GPP) since 2004 (originally as the NGO Good Practice Project), aiming at promoting professionalism and good practice within NGOs operating in Cambodia.



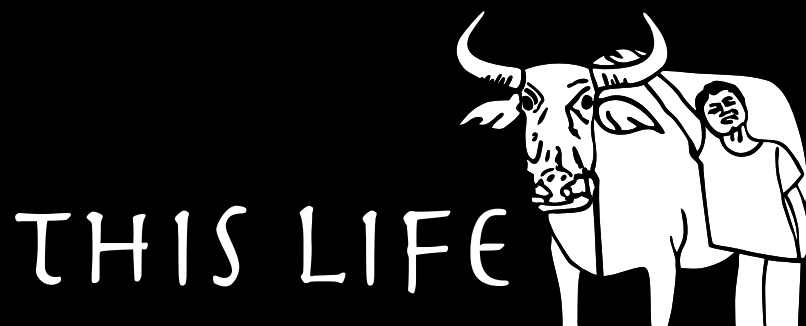
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[contact@thislife.ngo](mailto:contact@thislife.ngo)  
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